

## ANU Poll (October 2015) – Ageing Questionnaire (Main)

### Call outcome codes (SMS screen)

Proceed with interview  
 No answer  
 Answering machine  
 Fax machine / modem  
 Engaged  
 Appointment  
 Stopped interview  
 LOTE – No follow up  
 Named person not known (only applies if calling back to keep an appointment and phone answerer denies knowledge of named person)  
 Telstra message / Disconnected  
 Not a residential number  
 Too old / deaf / disabled/health/family reasons  
 Claims to have done survey  
 Away for duration  
 Other out of scope (SUPPRESS)  
 Terminated during screening / midway (HIDDEN CODE)

### \*INTRODUCTION

\*(TIMESTAMP1)

\*(ALL)  
SAMTYP

1. Landline
2. Mobile

\*(ALL)

Intro1 Good afternoon/evening my name is <SAY NAME> and I'm calling on behalf of the Australian National University from the Social Research Centre. The University is doing a short survey of community attitudes towards a number of issues facing Australia today.

IF NECESSARY: Your telephone number has been chosen at random from all possible telephone numbers in Australia.

IF NECESSARY: It's about your opinion on a range of issues. The ANU Poll has been conducted 3 times a year focusing on the most current and relevant issues facing Australians today. Results from this study are regularly used to inform public debate, media and government policy surrounding issues affecting Australians today.

(PRES1 IF SAMTYP=1 (LANDLINE SAMPLE) CONTINUE, ELSE GO TO PRES5)

\*(SAMTYP=1 - LANDLINE)

S1 To help with this important study we'd like to arrange a short interview with the person aged 18 or over in your household who is going to have the next birthday.

Would that be yourself or someone else?

1. Selected respondent (GO TO S3)
2. Change respondents (GO TO S2)
3. Stop interview, make appointment (RECORD NAME AND GENDER AND ARRANGE CALL BACK)
4. Household refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
5. Queried about how telephone number was obtained (GO TO ATELQ)
6. Wants further information about survey (GO TO AINFO)
7. No one in household over 18 (GO TO TERM1)

\*(S1 = 2 - CHANGE RESPONDENT)

S2 REINTRODUCE IF NECESSARY: Good afternoon/evening my name is <SAY NAME>. I'm calling on behalf of the Australian National University from the Social Research Centre. The University is doing a short survey of community attitudes towards a number of issues facing Australia today.

IF NECESSARY: It's about your opinion on a range of issues – there are no right or wrong answers - but it is mainly about social issues. This research is used to inform public debate and policy about issues affecting Australia.

1. Continue
2. Refusal (GO TO RR1)

(PRES5 IF SAMTYP=2 (MOBILE SAMPLE) CONTINUE, ELSE GO TO S3)

\*(SAMTYP=2 - MOBILE)

S5 For this survey, we are interested in talking to people aged 18 or over. Can I check, are you aged 18 years or over?

1. Yes
2. No (GO TO TERM1)
3. Refused (GO TO RR1)

\*(SAMTYP=2 AND S5=1 - MOBILE SAMPLE AGED 18 OR OVER)

S7 Could I also just check whether it is safe for you to take this call at the moment? If not, we'd be happy to call back when it is more convenient for you.

1. Safe to take call
2. Not safe to take call
3. Refusal (GO TO RR1)

\*(MOBILE AND NOT SAFE TO TAKE CALL – S7=2)

S8 Do you want me to call you back on this number or would you prefer I call back on your home phone?

1. This number (TYPE STOP, MAKE APPOINTMENT)
2. Home phone (TYPE STOP, MAKE APPOINTMENT, RECORD HOME PHONE NUMBER)
3. Respondent refusal (GO TO RR1)

\*(SAMTYP=2 - MOBILE)

S6 Just so I know your time zone, can you please tell me which state or territory you're in?

1. NSW
2. VIC
3. QLD
4. SA
5. WA
6. TAS
7. NT
8. ACT
9. (Refused) (GO TO TERM2)

(\*PROGRAMMER NOTE: WRITE STATE / TERRITORY TO SAMPLE RECORD)

\*(ALL)

S3 This interview should take around 10-12 minutes depending on your answers. I'll try and make it as quick as I can.

This survey is mainly about your opinions. There are no right or wrong answers. If I come to any question you prefer not to answer, just let me know and I'll skip over it. All interviews are voluntary and you can withdraw from the study at any point, or you may complete the rest of the interview at another time. The information collected will not be retained, and we will treat all information you give in strict confidence.

Are you happy to continue?

1. Continue (GO TO S4)
2. Stop interview, make appointment (RECORD NAME AND GENDER AND ARRANGE CALL BACK)
3. Respondent refusal (ATTEMPT CONVERSION / RECORD REASON) (GO TO RR1)
4. Wants further information about survey (GO TO AINFO)
5. Queried about how telephone number was obtained (GO TO ATELQ)

\*(S3=5 - QUERIED HOW TELEPHONE NUMBER WAS OBTAINED)

ATELQ Your telephone number has been chosen at random from all possible telephone numbers in Australia. We find that this is the best way to obtain a representative sample and to make sure we get opinions from a wide range of people.

1. Snap back to S1 / S3

\*(S3=4 - WANTS ADDITIONAL INFORMATION)

AINFO Further information can also be found on our website [www.srcentre.com.au](http://www.srcentre.com.au) or the ANU website at <http://www.anu.edu.au>

I can also give you a telephone number so that you can talk with the researchers:  
(02) 6125 7898 (Jill Sheppard)

1. Snap back to S1 / S3

\*(ALL)

S4 This call may be monitored for training and quality purposes. Is that OK?

1. Monitor
2. Do not monitor

\*(TIMESTAMP2)

\*(ALL)

Q1 INTERVIEWER NOTE: Now please switch to the ONLINE survey and continue with the questions. Once finished please make sure the online survey is SUBMITTED and then come back to CATI to finish the survey.

PROGRAMMER: DISPLAY Link: <INSERT LINK>

1. Continue (ONLY WHEN RETURNING FROM THE ONLINE PLATFORM)

\*(ALL)

Q2 INTERVIEWER RECORD OUTCOME FROM ONLINE

1. Finished and submitted survey online
2. Stopped survey midway through (MAKE APPOINTMENT)
3. Terminated survey midway through

**\*A MOST IMPORTANT PROBLEMS**

\*(ALL)

A1 I'd like to start with a general question about your views on life in Australia. All things considered, are you satisfied or dissatisfied with the way the country is heading?

(PROBE FOR VERY OR JUST)

1. Very satisfied
2. Satisfied
3. Neither satisfied nor dissatisfied
4. Dissatisfied
5. Very dissatisfied
6. (Don't know / Not sure)
7. (Refused)

\*(ALL)

A2a What do you think is the most important problem facing Australia today?

(SINGLE RESPONSE)

1. Economy/jobs
2. Industrial relations
3. Interest rates
4. Housing affordability
5. Health care
6. Education
7. Defence/national security
8. Terrorism
9. Iraq war
10. Afghan war
11. Environment/global warming
12. Water management
13. Immigration
14. Indigenous affairs
15. Taxation
16. Better government
17. Law and order/ crime/ justice system
18. Ageing population
19. Values/ morals/ respect for others
20. Poverty/ Social exclusion/ inequality
21. Carbon Tax
34. The budget
22. Other (Specify)
23. (Don't Know / Can't Say)
24. (None/ no other)
25. (Refused)
26. Trade balance/loss of jobs to overseas (SUPRESS)
27. Rural/farming issues (SUPRESS)
28. Social services (including aged care, the disabled, etc) (SUPRESS)
29. Infrastructure/ Planning/ Innovation (SUPRESS)
30. Alcohol and Drug use (SUPRESS)
31. Young people's behaviour/attitudes (SUPRESS)
32. Foreign influence/Australia's position in world (SUPRESS)
33. Family/community/societal breakdown (SUPRESS)

\*(ANSWERED A2A - A2a=1-22)

A2b And what do you think is the second most important problem facing Australia today?

(SINGLE RESPONSE)

1. Economy/jobs
2. Industrial relations
3. Interest rates
4. Housing affordability
5. Health care
6. Education
7. Defence/national security
8. Terrorism
9. Iraq war
10. Afghan war
11. Environment/global warming
12. Water management
13. Immigration
14. Indigenous affairs
15. Taxation
16. Better government
17. Law and order/ crime/ justice system
18. Ageing population
19. Values/ morals/ respect for others
20. Poverty/ Social exclusion/ inequality
21. Carbon Tax
34. The budget
22. Other (Specify)
23. (Don't Know / Can't Say)
24. (None/ no other)
25. (Refused)
26. Trade balance/loss of jobs to overseas (SUPRESS)
27. Rural/farming issues (SUPRESS)
28. Social services (including aged care, the disabled, etc) (SUPRESS)
29. Infrastructure/ Planning/ Innovation (SUPRESS)
30. Alcohol and Drug use (SUPRESS)
31. Young people's behaviour/attitudes (SUPRESS)
32. Foreign influence/Australia's position in world (SUPRESS)
33. Family/community/societal breakdown (SUPRESS)

\*(TIMESTAMP3)

## **\*B ADEQUACY OF FINANCING**

\*(ALL)

PREB1 We'd now like to ask you some questions about retirement.

1. Continue

\*(ALL)

B1a Firstly, do you have a partner?

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(ALL)

DEM10 Which of these best describes your current employment situation? Are you...

(READ OUT)

1. Working full-time for pay
2. Working part-time for pay
3. Unemployed and looking for work
4. Retired on pension
5. Self-funded retiree
6. Combination of pension and self-funded
7. A full-time school or university student
8. Keeping house, or
9. Something else (Specify)
10. (Don't know)
11. (Refused)

\*(HAS PARTNER - B1a=1)

DEM10a Which of these best describes your partner's current employment situation? Are they...

(READ OUT)

1. Working full-time for pay
2. Working part-time for pay
3. Unemployed and looking for work
4. Retired on pension
5. Self-funded retiree
6. Combination of pension and self-funded
7. A full-time school or university student
8. Keeping house, or
9. Something else (Specify)
10. (Don't know)
11. (Refused)

\*(ALL)

RDUM RETIRED OR NOT

1. Retired (DEM10=4 OR 5 OR 6)
2. Not retired (DEM10=1 OR 2 OR 3 OR 7 OR 8 OR 9 OR 10 OR 11)

\*(NOT RETIRED - RDUM=2)

B2 When you retire, do you think you will have enough money to live comfortably?

INTERVIEWER NOTE: PROBE TO RESPONSE FRAME

1. Yes, definitely
2. Yes, probably
3. No, probably not
4. No, definitely not
5. (I don't plan on retiring)
6. (Don't know)
7. (Refused)

\*(NOT RETIRED BUT WILL RETIRE IN THE FUTURE, RDUM=2 AND B2#5)

B3 Aside from compulsory superannuation contributions are you saving for retirement?

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(NOT RETIRED BUT WILL RETIRE IN THE FUTURE, RDUM=2 AND B2#5)

B4 Do you expect to receive the Age Pension at some time in your retirement?

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(RETIRED - RDUM=1)

B5 Are you currently in receipt of the Age Pension?

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(NOT IN RECEIPT OF AGE PENSION - B5=2)

B6 Do you expect to be receiving the Age Pension at some time in your retirement?

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(RETIRED - RDUM=1)

B7 Do you think you will have enough money to live comfortably for the rest of your retirement?

INTERVIEWER NOTE: PROBE TO RESPONSE FRAME

1. Yes, definitely
2. Yes, probably
3. No, probably not
4. No, definitely not
5. (Don't know)
6. (Refused)

\*(TIMESTAMP4)

## \*C ATTITUDES AND EXPECTATIONS ABOUT INHERITANCE AND BEQUESTS

\*(ALL)

PREC1 We'd now like to ask some questions about your attitudes towards inheritance.

1. Continue

\*(ALL)

C1 I'm now going to read out some statements, and I'd like you to tell me whether you agree or disagree with each statement.

(STATEMENTS)

- a) Older people should enjoy their retirement and not worry about leaving an inheritance
- b) These days most people prefer their parents to spend their money rather than try to leave an inheritance
- c) Older people should be careful with their money so that they can leave an inheritance

(PROBE: Strongly agree/disagree or tend to agree/disagree?)

(RESPONSE FRAME)

1. Strongly disagree
2. Tend to disagree
3. Neither agree nor disagree
4. Tend to agree
5. Strongly agree
6. (Don't know)
7. (Refused)

\*(ALL)

C2 How likely do you think it is, if at all, that <<IF B1a=1: you or your partner>> <<If B1a=2,3,4: you>> might receive the following at some point in the future as part of an inheritance?

(STATEMENTS)

- a) A house or other property, or a share in a house or other property
- b) Savings such as money or shares
- c) Personal items such as a car, jewellery or ornaments

(RESPONSE FRAME) (READ OUT)

- 1. Not at all likely
- 2. Not very likely
- 3. Fairly likely
- 4. Very likely
- 5. Definitely will
- 6. (Don't know)
- 7. (Refused)

\*(TIMESTAMP5)

## \*D EXPECTATION OF PROVIDING CARE TO AGED PARENTS

\*(ALL)

D1 Do you currently provide care to an aged member of your family?

- 1. Yes
- 2. No
- 3. (Don't know)
- 4. (Refused)

\*(YES, HAS CARING RESPONSIBILITIES - D1=1)

D2 Do you feel that your caring responsibilities impact negatively on...

INTERVIEWER NOTE: Caring responsibilities only relate to caring for aged members of their family

(STATEMENTS) (RANDOMIZE)

- a) Your work?
- b) Your other family responsibilities?
- c) Your ability to do the things you want to?

(RESPONSE FRAME)

- 1. Yes
- 2. No
- 3. (Don't know)
- 4. (Refused)

\*(NO, HAS NO CARING RESPONSIBILITIES - D1=2)

D3 Do you think that at some time in the future it is possible that you may have to provide care to your parents?

- 1. Yes
- 2. No
- 3. Not sure
- 4. Not applicable (e.g. parents not alive)
- 5. (Don't know)
- 6. (Refused)



\*(PROVIDE CARE TO PARENTS - D3=1)

D4 How concerned are you that this may have a big negative impact on you, your work or your family?

(INTERVIEWER NOTE: PROBE TO RESPONSE FRAME)

1. Very much concerned
2. Concerned
3. A little concerned
4. Not concerned at all
5. (Don't know)
6. (Refused)

\*(ALL)

D5 Do you ever worry you might become a burden on your family later in life?

(INTERVIEWER NOTE: PROBE TO RESPONSE FRAME)

1. Yes, a lot
2. Yes, sometimes
3. No, not usually
4. No, never
5. (Not applicable)
6. (Don't know)
7. (Refused)

\*(ALL)

D6 In your opinion, who should bear the greatest responsibility for the elderly?

(READ OUT)

1. Their families
2. The government
3. Themselves
4. All equally
5. Other (specify)
6. (Don't know)
7. (Refused)

\*(TIMESTAMP6)

## \*E VIEWS ON RETIREMENT / PENSION AGE

\*(ALL)

PREE1 Now some questions about your views on the pension.

1. Continue

\*(ALL)

E1 The age of eligibility for the Age Pension in Australia has been changing. Which of the following do you think is best?

(INTERVIEWER NOTE: If they specify something else, collect age - may be different for men and women)

(READ OUT)

1. In 1995 it was 60 years for women and 65 years for men
2. In 2013 it was 65 years for both men and women
3. Current policy is gradually raising it to 67 years for both men and women in 2023
4. It has recently been proposed to increase it to 70 years in 2035
5. Or something else (Specify)
6. (There should not be an age pension)
7. (None of these)
8. (Don't know)
9. (Refused)

\*(ALL)

E2 Which of the following statements best describes your views about getting the Federal Government's Age Pension?

(READ OUT)

1. Everyone should receive the full amount of the age pension as a right
2. Everyone should receive at least some of the age pension even when they have other income
3. Only people with no other income should receive an age pension
4. Nobody should receive an age pension – people should make their own financial arrangements for retirement
5. (Don't know)
6. (Refused)

\*(ALL)

E3 Australian Federal Judges have to retire at 70 years of age. Do you agree with this requirement?

(PROBE: Strongly agree/disagree or just agree/disagree?)

(RESPONSE FRAME)

1. Strongly agree
2. Agree
3. (Neither agree nor disagree)
4. Disagree
5. Strongly disagree
6. (Don't know)
7. (Refused)

\*(TIMESTAMP7)

## \*DEM DEMOGRAPHICS

\*(ALL)

POL1 If a federal election for the House of Representatives was held today, which one of the following parties would you vote for?

(INTERVIEWER NOTE: IF 'UNCOMMITTED', SAY: 'TO WHICH ONE OF THESE DO YOU HAVE A LEANING?')

(READ OUT)

1. Liberal
2. Nationals
3. Labor
4. Greens, or
5. Some other party
6. Liberal National Party (LNP) (PROGRAMMER NOTE: ONLY DISPLAY FOR QLD – FROM SAMPLE FOR LL AND S6=3 FOR MOBILE)
7. (Don't know / Not sure)
8. (Refused)

(\*ALL)

DEM1 Record gender

1. Male
2. Female

\*(ALL)

PREDEM14 And finally, just a few questions to make sure we've spoken to a good range of people.

1. Continue

\*(ALL)

DEM14 Including yourself, how many people aged 18 years and over live in your household?

1. Number given (Specify \_\_\_\_\_) (Range 1 to 20) \*(DISPLAY “UNLIKELY RESPONSE” IF > 10)
2. (Don't know)
3. (Refused)

\*(ALL)

DEM2 How would you describe this household? For example, a couple, a couple with children, a single person household or something else?

(PROBE TO CLARIFY)

1. Couple without children (at home)
2. Couple with children (at home) (INCLUDES CHILDREN AGED 18 YEARS AND OLDER)
3. One parent family (at home) (INCLUDES CHILDREN AGED 18 YEARS AND OLDER)
4. Group household (all people in household are non-related)
5. One person household, or
6. Something else (SPECIFY) (e.g. siblings living together and multigenerational families)
7. (Don't know)
8. (Refused)

\*(DEM2=2 OR 3 - CHILDREN IN HOUSEHOLD)

DEM2a What are the ages of the children in this household?

(ACCEPT MULTIPLES)

1. 0-5 years
2. 6-12 years
3. 13 - 17 years
4. 18 years and over
5. (Don't know)
6. (Refused)

\*(CHILDREN UNDER 18 IN HOUSEHOLD - DEM2A=1, 2 OR 3)

DEM2b Are you a parent of any of the children under the age of 18 in this household?

(SINGLE RESPONSE)

1. Yes
2. No
3. (Don't Know)
4. (Refused)

\*(ALL)

DEM3 Were both of your parents born in Australia?

(PROBE TO CODEFRAME)

(SINGLE RESPONSE)

1. Both parents born in Australia
2. One parent born in Australia
3. Neither parent born in Australia
4. (Don't know)
5. (Refused)

\*(ALL)

DEM4 In which country were you born?

(SINGLE RESPONSE)

1. Australia
2. Canada
3. China (excluding Taiwan)
4. Croatia
5. Egypt
6. Fiji
7. Germany
8. Greece
9. Hong Kong
10. Hungary
11. India
12. Indonesia
13. Ireland
14. Italy
15. Lebanon
16. Macedonia
17. Malaysia
18. Malta
19. Netherlands (Holland)
20. New Zealand
21. Philippines
22. Poland
23. Serbia / Montenegro
24. Singapore
25. South Africa
26. Sri Lanka
27. Sudan
28. United Kingdom (England, Scotland, Wales, Nth Ireland)
29. USA
30. Vietnam
31. Other (please specify)
32. (Don't know)
33. (Refused)

\*(ALL)

DEM5 Would you mind telling me how old you are?

(SINGLE RESPONSE)

1. Age given (RECORD AGE IN YEARS (RANGE 18 TO 99) (GO TO DEM7))
2. (Refused)

\*(DEM5=2 - REFUSED AGE)

DEM6 Would you mind telling me which of the following age groups you are in?

(READ OUT)

(SINGLE RESPONSE)

1. 18 - 24 years
2. 25 - 34 years
3. 35 - 44 years
4. 45 – 54 years
5. 55 – 64 years
6. 65 – 74 years, or
7. 75 + years
8. (Refused)

\*(ALL)

DEM7 What is your religion or faith?

(INTERVIEW NOTE: If Christian, PROBE: What denomination?)

(DO NOT READ OUT)  
(SINGLE RESPONSE)

1. Roman Catholic
2. Anglican/Church of England
3. Uniting Church/Methodist
4. Orthodox Church
5. Presbyterian
6. Other
7. No Religion (includes Atheist and Agnostic)
8. (Don't know)
9. (Refused)

\*(ALL)

DEM8 Apart from weddings, funerals and baptisms, about how often do you attend religious services?

(PROBE TO CODEFRAME)  
(SINGLE RESPONSE)

1. At least once a week
2. At least once a month
3. Several times a year
4. At least once a year
5. Less than once a year
6. Never
7. (Don't know)
8. (Refused)

\*(ALL)

DEM9 What is the highest level of education you have completed?

(PROBE TO CODEFRAME)  
(SINGLE RESPONSE)

1. Never attended school
2. Primary school
3. Year 7 to Year 9
4. Year 10
5. Year 11
6. Year 12
7. Trade/apprenticeship
8. Other TAFE/Technical Certificate
9. Diploma
10. Bachelor Degree
11. Post-Graduate Degree
12. Other (please specify)
13. (Refused)

(DEM10 HAS MOVED)

\*(DEM10=1,2 - WORKING)

DEM11 What's your (main) occupation?

(SINGLE RESPONSE)

(PROBE IF REQUIRED; JOB TITLE AND MAIN DUTIES)

1. Managers (Chief Executives, General Managers, Specialist Managers, Farmers and Farm Managers and Hospitality, Retail and Service Managers)
2. Professionals (Arts and Media professionals, Business, HR and marketing professionals, Design, education, ICT, legal, social and welfare professionals)
3. Technicians and trade workers (Engineers, ICT and science technicians, automotive, engineering and construction trade workers, electro-technology and telecommunications trades workers, food trades, skilled animal and horticultural workers and other trade and technical workers)
4. Community and personal service workers (Health and welfare support workers, carers and aides, hospitality workers, protective service workers and sports and service workers)
5. Clerical and administrative workers (Office managers and program administrators, personal assistants and secretaries, general clerical workers, Inquiry clerks and receptionists, numerical clerks, clerical office and support workers and other clerical and administrative workers)
6. Sales workers (sales reps and agents, sales assistants and sales persons and sales support persons)
7. Machine operators and drivers (machine and plant operators, road and rail drivers and store persons)
8. Labourers (Cleaners and laundry workers, construction and mining labourers, factory process workers, factory, forestry and garden workers, food preparation assistants and other labourers)
9. Other(Specify)
10. (Don't know/ not sure)
11. (Refused)

\*(ALL)

DEM11a What is your total annual household income before tax or anything else is taken out? Would it be...

(READ OUT)

(SINGLE RESPONSE)

1. Less than \$20,000
2. \$20,000 to less than \$40,000
3. \$40,000 to less than \$60,000
4. \$60,000 to less than \$80,000
5. \$80,000 to less than \$100,000
6. \$100,000 to less than \$150,000, or
7. \$150,000 or more
8. (Don't know / can't say)
9. (Refused)

\*(TIMESTAMP8)

\*(ALL)

W1 Finally just a question or two about your use of telephone services.

1. Continue

\*(MOBILE SAMPLE - SAMTYP=2)

W2 Is there at least one working fixed line telephone inside your home that is used for making and receiving calls?

(SINGLE RESPONSE)

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(LANDLINE SAMPLE, MOBILE SAMPLE WITH LANDLINE - SAMTYP=1 OR (SAMTYP=2 AND W2 = 1))

W3 How many residential phone numbers do you have in your household not including lines dedicated to faxes, modems or business phone numbers? Do not include mobile phones.

INTERVIEWER NOTE: If needed explain as how many individual landline numbers are there at your house that you can use to make and receive calls?

(SINGLE RESPONSE)

1. Number of lines given (Specify \_\_\_\_\_) RECORD WHOLE NUMBER (ALLOWABLE RANGE 1 TO 15) \*(DISPLAY "UNLIKELY RESPONSE" IF >3)
2. (Refused)
3. (Don't know/ Not stated)

\*(LANDLINE SAMPLE - SAMTYP=1)

W4 Do you also have a working mobile phone?

(SINGLE RESPONSE)

1. Yes
2. No
3. (Don't know)
4. (Refused)

\*(ALL)

DEM12 (IF LANDLINE, SAMTYP = 1) Can the internet be accessed at this dwelling?  
(IF MOBILE, SAMTYP = 2) Can the internet be accessed at your home?

(READ OUT)

(SINGLE RESPONSE)

1. No internet connection
2. Yes broadband (incl. ADSL, Cable, Wireless and Satellite connections)
3. Yes, dial up (incl. analogue modem and ISDN connections)
4. Yes, but not sure how connected
5. Other (internet access through mobile phones, etc)
6. (Don't know/ not sure)
7. (Refused)

\*(ALL)

DEM13 And, can I please have your postcode?

(EXPLAIN IF NECESSARY: It is important that we collect this information so we can analyse the results at a local level)

(SINGLE RESPONSE)

1. Record postcode
2. (Don't know)
3. (Refused)

\*(TIMESTAMP9)

**\*RECRUITMENT AND EMAIL VALIDATION QUESTIONS – ONLINE BENCHMARKING STUDY**

\*(ALL)

REC1 Thank you for your time and assistance. We would like to invite you to take part in a future study about health and wellbeing. If you complete the questionnaire for that study, \$10 will be sent as a thank you for participating. You will also be entered into a prize draw to win \$500 if you complete the survey online before <INSERT DATE>. Would you be willing to take part?

IF AGREED: We will send you an invitation to complete the questionnaire in a couple of days. You will be able to complete the survey online or via a hard copy survey form.

If NECESSARY: Your details will only be used for the purpose of the research and your information is protected by Australian Privacy Laws.

1. Yes
2. No (GO TO SURVEY CLOSE)

\*(AGREED TO TAKE PART - REC1=1)

REC2 Would you please provide your name?

IF QUERIED: This information will only be used by us to contact you for this research purpose and will not be made available to anyone else.

1. Enter name (TITLE, FNAME, SNAME) \*(PROGRAMMER NOTE: CAN ACCEPT FNAME ONLY OR TITLE AND SNAME)
2. Refused (GO TO REC2a)

\*(REFUSED NAME - REC2=2)

REC2a Unfortunately to take part in the future research and to ensure that the follow up information reaches you personally, we need to take down a name.

INTERVIEWER NOTE: Explain this can be an alias or any other name they will recognise when we call back. Remind them all information is kept confidential

1. Will not provide name (GO TO SURVEY CLOSE)
2. Snap back to REC2 and enter name



\*(AGREED TO TAKE PART - REC1=1)

REC3 And may I please have your email address?

IF QUERIED: This information will only be used by us to contact you for this research purpose and will not be made available to anyone else

1. Enter email (USERNAME AND DOMAIN NAME ON DIFFERENT SCREENS – USE CODED LIST FOR DOMAIN NAMES)
2. Don't have an email
3. Refused

\*(DOMAIN NAMES)

1. aapt.net.au
2. aol.com
3. Bigpond.com
4. blink.m2.com.au
5. dodo.com.au
6. gmail.com
7. Hotmail.com
8. inet.net.au
9. internode.on.net
10. iprimus.com.au
11. live.com.au
12. Me.com
13. onthenet.com.au
14. Optusnet.com.au
15. outlook.com
16. oxemail.com.au
17. tpg.com.au
18. virginbroadband.com.au
19. Vodafone.net.au
20. westnet.com.au
21. yahoo.com.au
22. Other (Please specify)

\*PROGRAMMER NOTE: RUN EMAIL VALIDATION CHECK ONCE, IF RETURNED UNKNOWN, UNDELIVERABLE OR RISKY TWICE JUST CONTINUE TO REC5

\*(EMAIL UNDELIVERABLE, RISKY OR UNKNOWN)

REC4 Just to be sure I have taken your email down correctly, may I please just check that it is...<READ BACK ENTERED EMAIL>

\*DISPLAY IF EMAIL VALIDATION RETURNS UNKNOWN OR UNDELIVERABLE  
INTERVIEWER NOTE: Confirm whole email with respondent – USERNAME AND DOMAIN

\*DISPLAY IF EMAIL VALIDATION RETURNS RISKY  
INTERVIEWER NOTE: Confirm USERNAME with respondent

1. Entered email correctly
2. Edit and correct email

\*(AGREED TO TAKE PART - REC1=1)

REC5 And can I please just grab a mailing address so we know where to send the \$10 thank you after you complete the survey.

1. Enter address (UNIT NUMBER, STREET NUMBER, STREET, USE CODED LIST FOR ST TYPE, SUBURB, POSTCODE, STATE)
2. Refused

\*(ST TYPES)

1. Street
2. Road
3. Avenue

4. Parade
5. Crescent
6. Close
7. Drive
8. Terrace
9. Other (specify)

\*(REFUSED TO PROVIDE BOTH ADDRESS AND EMAIL OR NO EMAIL - REC3=2 OR 3 AND REC5= 2 OR 3)

REC6 Unfortunately to take part in the research we need to send you the survey by email or post, so would you please give me your email or postal address?

1. Will not provide email or address (GO TO SURVEY CLOSE)
2. Snap back to enter address
3. Snap back to enter email

\*(PROVIDED EMAIL OR ADDRESS OR BOTH - REC3=1 OR REC5=1)

REC7 And finally, is this telephone number the best number to call you on or is there a better one to use in the future if we need to call you?

IF QUERIED: We will only be calling people who are yet to complete the survey, as a reminder

\*(PROGRAMMER NOTE: DISPLAY SAMPLE NUMBER ON SCREEN)

1. Current number is best
2. Enter new number (specify)
3. (Refused)

\*(PROVIDED EMAIL OR ADDRESS OR BOTH - REC3=1 OR REC5=1)

REC8 And, is there an alternative number that we might be able to use, if we can't reach you on your preferred number?

\*(PROGRAMMER NOTE: DISPLAY SAMPLE NUMBER ON SCREEN)

1. Yes – current number \*(DO NOT DISPLAY IF CURRENT NUMBER IS SELECTED AS PREFERRED TELEPHONE NUMBER AT REC7)
2. Yes – enter new number (Specify)
3. No
4. (Refused)

\*(ADDRESS ONLY PROVIDED - REC5=1 AND REC3= 2 OR 3)

REC9 Thank you for agreeing to take part in our future research study. We will send you an invitation within the next week giving you more information about the study.

1. Continue (GO TO SURVEY CLOSE)

\*(EMAIL PROVIDED - REC3=1)

REC10 Thank you for agreeing to take part in our future research. We will send you an email invitation within the next week giving you more information about the study.

1. Continue (GO TO SURVEY CLOSE)

\*(TIMESTAMP10)

**\*END End of Survey, Ethics and Thank you**

\*(ALL)

END1 This research is carried out in compliance with the Privacy Act and the Australian Privacy Principles, and the information you have provided will only be used for research purposes. Our Privacy Policy is available via our website, [www.srcentre.com.au](http://www.srcentre.com.au), if you require further information please click on the Privacy Policy in the right hand menu.

Thank you for taking the time to complete this interview. Just in case you missed it, my name is (...) and this survey was conducted by the Social Research Centre part of the Australian National University.

If you have any queries or concerns about the survey I can give you some contact details.

Ethics Manager, Research Office, The Australian National University, Canberra ACT 0200,  
human.ethics.officer@anu.edu.au, (02) 6125 3427

If you would like to talk to a researcher, the number is (02) 6125 7898 (Jill Sheppard).

1. Yes – GIVE DETAILS AND CONTINUE
2. No - CONTINUE

CLOSE SUITABLY

\*(TIMESTAMP11)

**\*TERMINATION SCRIPT**

TERM1 Thanks anyway, but for this survey we need to speak to people aged 18 or more. Thanks for being prepared to help.

TERM2 Thanks anyway, but to participate in this study I need to confirm which state / territory you are in

\*(ALLTERM)

|      | <b>Detailed outcome</b>                  | <b>Summary outcome</b> |
|------|--|------------------------|
| S1=4 | Household refusal                        | Refusal                |
| S1=7 | No one aged 18 over in household         | Out of scope           |
| S2=2 | Respondent refusal                       | Refusal                |
| S5=2 | Aged under 18                            | Out of scope           |
| S5=3 | Refused age                              | Refusal                |
| S6=9 | Mobile sample refused state              | Refusal                |
| S7=3 | Respondent refusal                       | Refusal                |
| S8=3 | Mobile sample refused alternative number | Refusal                |
| S3=3 | Respondent refusal                       | Refusal                |

\*(REFUSED)

RR1 OK, that's fine, no problem, but could you just tell me the main reason you do not want to participate, because that's important information for us?

1. No comment / just hung up
2. Too busy
3. Not interested
4. Too personal / intrusive
5. Don't like subject matter
6. Don't believe surveys are confidential / privacy concerns
7. Silent number
8. Don't trust surveys / government
9. Never do surveys
10. 12 minutes is too long
11. Get too many calls for surveys / telemarketing
12. Too old / frail / deaf / unable to do survey (CODE AS TOO OLD / FRAIL / DEAF)
13. Not a residential number (business, etc) (CODE AS NOT A RESIDENTIAL NUMBER)
14. Language difficulty (CODE AS LANGUAGE DIFFICULTY NO FOLLOW UP)
15. Going away / moving house (CODE AS AWAY DURATION)
16. Asked to be taken off list (add to do not call register)
17. Other (Specify)
18. Objected to being called on mobile phone

\*(REFUSED)

RR2 RECORD RE-CONTACT TYPE

1. Definitely don't call back
2. Possible conversion